INDICATORS

A chance of improvement

OUR PROFILE, 2025

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General Info

INDICATORS Profile

Company Name	Year of establishment	# of Key Staff	Registration No
INDICATORS	2017	28	52077

Location: İncilipınar Mahallesi, Nail Bilen Caddesi, Kantar İş Merkezi, Kat 4, Kapı 404, 27090 Şehitkamel.
Phone: +90 537 656 74 31
Email: info@indicators.company
Website: www.indicators.company

Our Team

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Ghaith Albahr (Mustafa Deniz)
CEO

Ghais Hmedan
Program Manager

Anas Jamous
Media Manager

Şakir Aktar
Research Coordinator

Bana Marzuk
Research Officer

Mohammed Elazby
Data Analyst

Samer Albahir
Research Coordinator

Joud Kannan
Research Coordinator

Anas Attar Sabagh
SEO Officer

Mohammed Arfeen
Research Assistant

Zilal Khairallah
Data Analysis Assistant

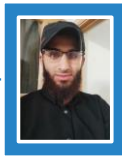
Othman Alrasheed
Research Assistant

Muhammad Abu Bakir
Research Assistant

Data Collectors

Mohammed Al Mohammed
Research Assistant

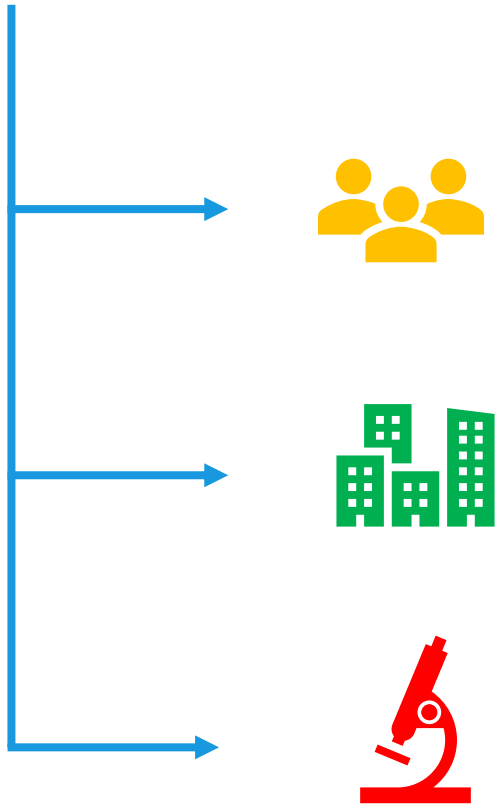
Ehap Fajr
Research Assistant



Muhsen Alrabi
Research Assistant

Work sectors

A research company specialized in analytics, research and consulting. provides services in three sectors:



Humanitarian Sector

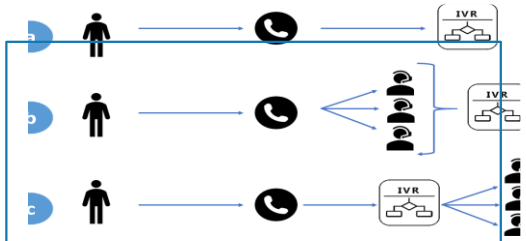
Business Sector

Research Sector

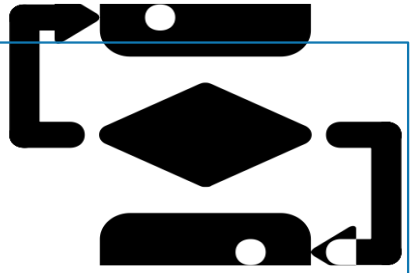
Humanitarian Sector

Third Party Monitoring (TPM)

External Monitoring



Accountability to Affected Population (AAP)

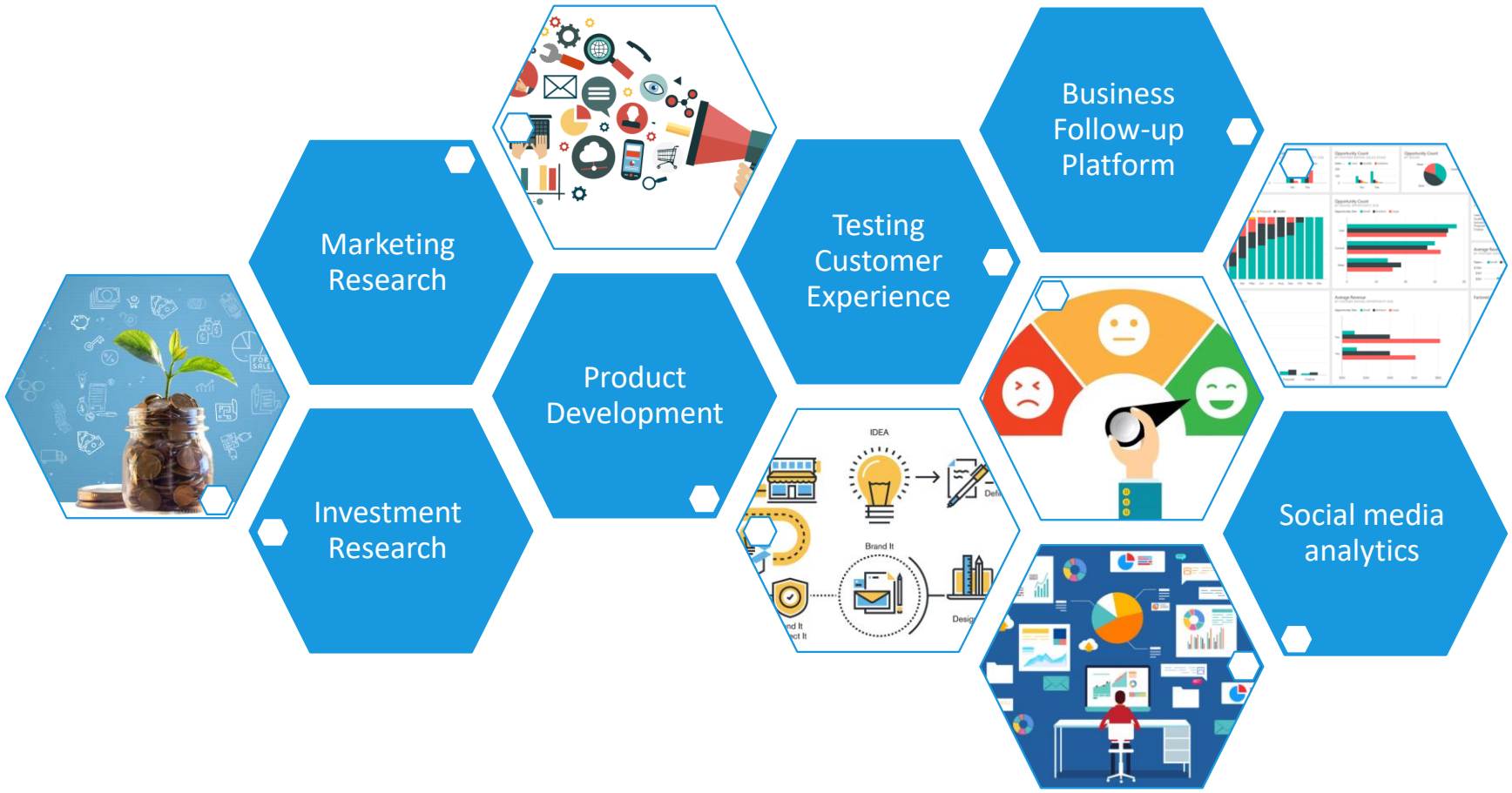


System Operating Procedures (SOP)

Training

MEAL Consultancy

Business Sector

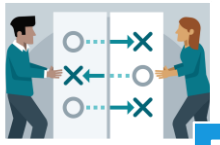


Research Sector

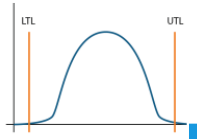
Polls

Indices Development

Measures Development



Research Partnership



Statistical Testing of Research

Research Consultancy

Why INDICATORS

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- Team specialized in research methodologies
- Professional data collection team
- Data quality control
- Understanding of the Syrian context and countries face crisis
- Expert analytics team
- High coordination with the client and the implementing partners
- Implementing the general data protection regulation (GDPR)

Recommendations

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Florence Minery

Deputy Director,
CFI Organization

We contracted with INDICATORS to provided a final assessment of MAKANATE project in Iraq and Yemen. We are extremely pleased with the quality of the services was provided.

We would like to thank all team members for their efforts and dedication to achieve satisfactory work.

We are confident to recommend INDICATORS to others in need for similar projects.

Mohammed Ezaldeen

Quality Control Manager

INDICATORS in cooperation with us, worked on the implementation of two needs assessments of Syrians refugees in Turkey. We would like to thank INDICATORS team for their contribution to completing the work within the agreed timetable and with a high quality that reflects their experience in research.

Ceren Baysan

Assistant Professor,
University of Toronto

INDICATORS team have collected data and shared their expertise for our projects. I have found them to be professional, communicative, meticulous, and transparent. Moreover, they are proactive in contributing their knowledge and helping refine our research ideas.

I enthusiastically recommend working with INDICATORS.

Work Experience

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Client	Project	Contractor/ Partner	Geographical Scope
REALs REACH ALTERNATIVES	Monitoring of NFI kits distribution	REALs	Syria
University of Essex	Research about the effect of Covid-19 on the Syrian refugees' life and businesses	University of Essex & Harvard University	Turkey
International Bridges to Justice	Legal needs assessment, and criminal scorecard assessment	International Bridges to Justice (IBJ)	Syria
Free Syrian Lawyers Association FSLA	Evaluation of Arbitrary Centers in Syria	FSLA	Syria
WAR child HOLLAND	Education and protection project evaluation	WCH	Syria
OCHA	Third party monitoring of THF projects in Syria	i-APS	Syria

Work Experience

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Client	Project	Contractor/ Partner	Geographical Scope
KSR الجمعية الكويتية للإغاثة KUWAIT SOCIETY FOR RELIEF	Monitoring and Evaluation of more than 50 Projects	Kuwait Society for Relief	Gaza, West Bank, Syria, Turkey
TRUSTUS	Feasibility study for Trustus company for expatriate services in Turkey	Trustus	Turkey
جمعية الشيخ عبدالله النوري الخيرية Sheikh Abdullah Al Nouri Charity Society	Monitoring and Evaluation of 28 projects	Sheikh Abdullah Nouri Charity	Pakistan, Bangladesh, Turkey, Syria
	Developing systems of accountability to affected communities (AAP)	BAHAR	Turkey
VE RI TAS HARVARD	Study of the challenges and development needs of small and medium enterprises owned by Syrians	Harvard University	Turkey
Sağlık Bakanlığı	Evaluation of health services provided to Syrian refugees	XSights	Turkey

Work Experience

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Client	Project	Contractor/ Partner	Geographical Scope
CFI DÉVELOPPEMENT MÉDIAS	External final assessment of MAKANATI project	CFI	Iraq
DRC DANISH REFUGEE COUNCIL	Legal Aid Analysis Framework (LAAF) Consultancy and Need Assessment	Danish Refugee Council (DRC)	Libya
INTERNATIONAL RESCUE COMMITTEE	Need Assessment of Refugees and Host Community in Turkey	International Rescue Committee (IRC)	Turkey
	Comparing the reality of volunteering between Turkey and Japan	Önder	Turkey-Japan
cesvi	Assessment of the norms and traditions related to women's empowerment	CESVI Organization	Libya
XSIGHTS RESEARCH AND CONSULTANCY	Education challenges and barriers of girls between age 13-15	Xsights	NW of Syria

Achievements

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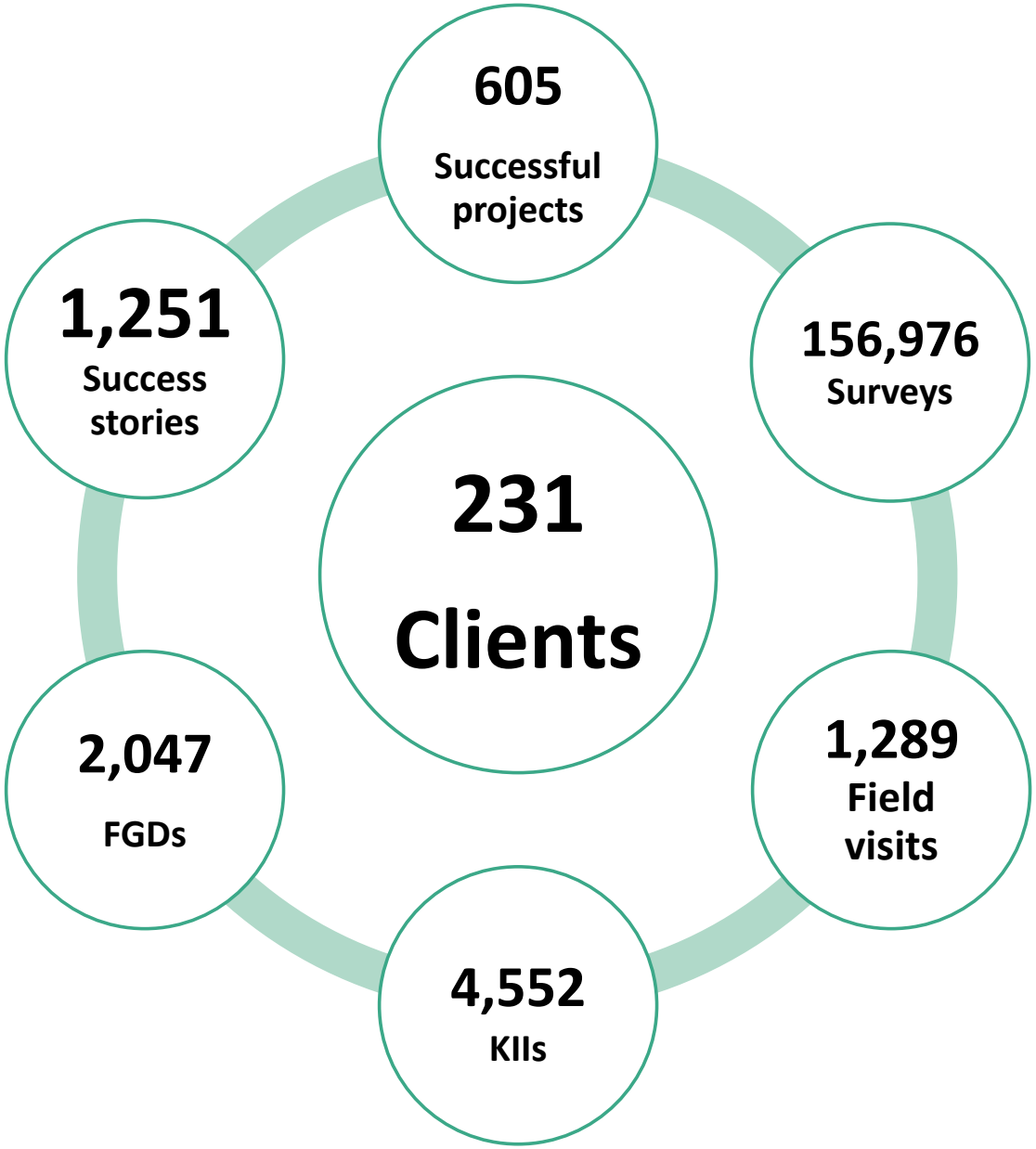
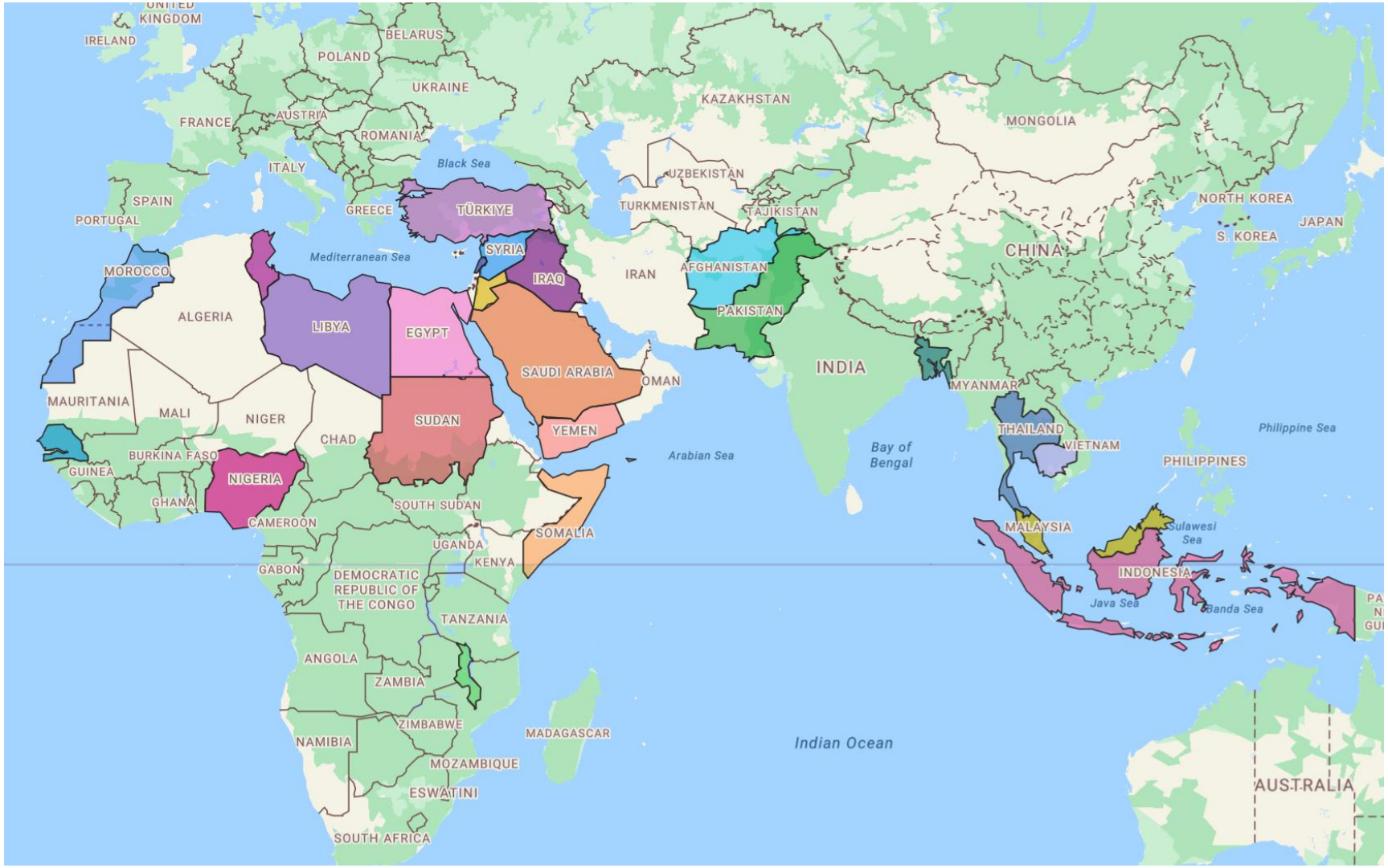


Geographical Coverage



Training of our Team

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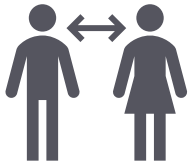
The training topics that will be provided before data collection:

Data collection ethics

Individual interviews

Facilitation of FGDs

Key informant interviews



Diseases' precaution measures

Dealing with risks may occur

Orientation about the instruments and the research objectives

Data Quality Assurance

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The data quality assurance that INDICATORS follow to maintain the data quality are as follow:

Accuracy	Reliability	Completeness	Timeliness	Integrity	Confidentiality
• Data are considered to be correct. • The data measure what they are intended to measure. • Minimizes error (e.g., recording or interviewer bias, transcription error, sampling error) to a point of being negligible.	• By using the data reliability tests using IBM SPSS Statistics packages.	• The interview has been completed. • If not, delete the cases that do not provide useful information.	• Checking the timings, start and end of the interview and how many interviews conducted per enumerator a day.	• Debriefing the enumerators to have their feedback about the conducted interviews.	• Through the supervision of the Field Team Leaders to guarantee the enumerators do not keep or use any of the information related to the interviews. • Deleting the uploaded interviews automatically by Kobo.

Data Analysis Programs

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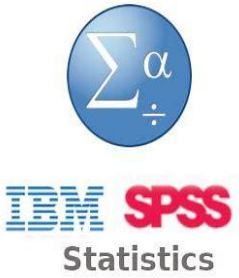
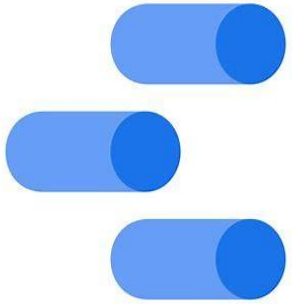
Data Analysis



Advanced Statistical Analysis

Interactive Reports



Internet and social media analysis

Data analytics and artificial intelligence

Advanced Statistical Analysis

Publications

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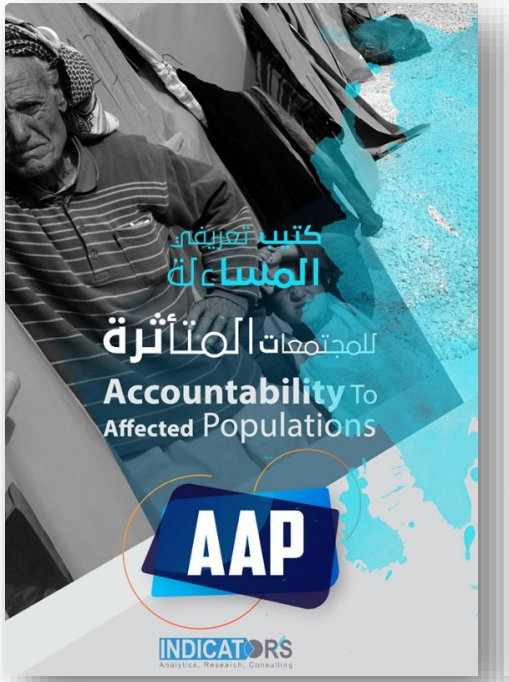

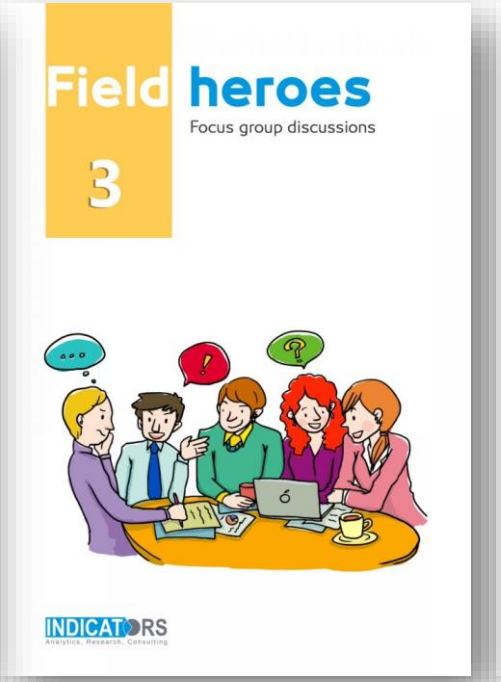

Our Research

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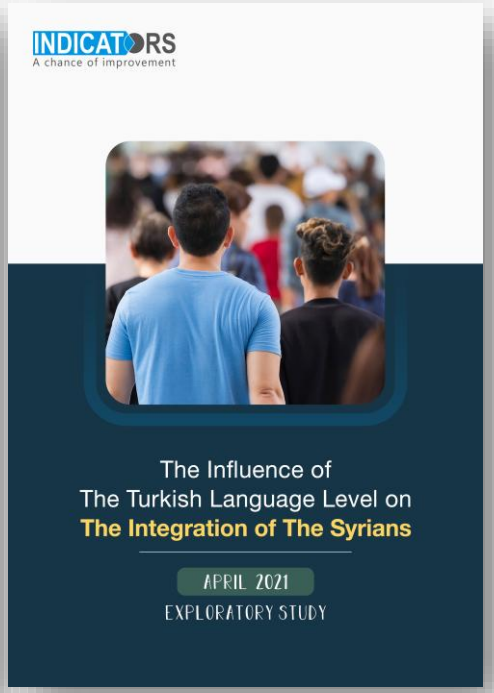

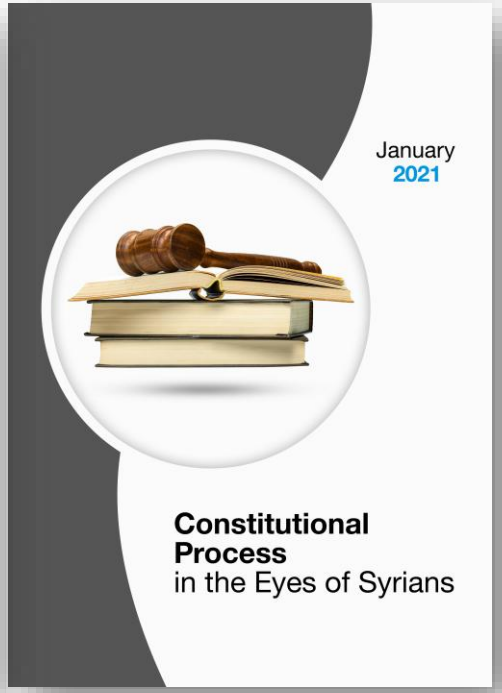

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